



Perfect Phrases for Dealing with Difficult People: Hundreds of Ready-to-Use Phrases for Handling Conflict, Confrontations and Challenging Personalities

By Susan Benjamin

McGraw-Hill Education - Europe. Paperback. Book Condition: new. BRAND NEW, Perfect Phrases for Dealing with Difficult People: Hundreds of Ready-to-Use Phrases for Handling Conflict, Confrontations and Challenging Personalities, Susan Benjamin, This book provides perfect phrases for the right situation, every time. Whether it's hiring employees or creating teams, the "Perfect Phrases" series has the tools for precise, effective communication in any situation. With "Perfect Phrases" books, you have all the phrases you need to get things done, right at your fingertips!.



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